



**GENERAL GLASS CO.**

Insulated Glass Fabrications

6763 N.E. 59<sup>th</sup> Place, Bldg. 7  
Portland, Oregon 97218  
(503) 253-1147 phone  
(503) 253-1253 fax

## **DUAL SEAL INSULATED GLASS LIMITED WARRANTY**

For a period of 10 years after the date of manufacture, General Glass Co., Inc. warrants its dual seal insulating units not to develop material obstruction of vision, such as dust or moisture on the internal glass surfaces caused by failure of the hermetic seal.

The warranty shall not apply to\*:

1. Units used outside the continental United States.
2. Units used in vehicles, skylights, ships, commercial refrigeration, slope glazing or swinging doors.
3. Units not installed in accordance with recommended glazing instructions.
4. Units damaged in handling, shipping, storage, or installation.
5. Units which are subject to abnormal stress, excessive vibration, direct heat, twisted opening, lack of allowance for expansion and contraction of framing members or glazing with compounds not compatible with sealant. With wet glaze only neutral cure silicones are allowable. (Stresses are not limited to above list)
6. Units with improper weeping of the glazing systems which cause moisture to accumulate on the seal.
7. Units with either lite of glass broken.
8. Units with films of any type applied to the glass.
9. Units with shades, reflective shades, or objects installed or placed too close to the glass, as to inhibit circulation and cause excessive heat between the glass and object.
10. Any clear glass unit exceeding 50 sq. ft. or 115" inches in any one direction; or any tinted unit exceeding 45 sq. ft.
11. Narrow sightline units exceeding 20 sq. ft.
12. Any work done by a non-licensed glazing contractor.

General Glass Co., Inc. reserves the right to have any unit, alleged to be defective under this warranty, field inspected by a factory representative and/or returned to the factor for inspection. Our liability under this warranty shall be limited to replacement of the unit F.O.B. Portland, Oregon, or at our option, to refund part or the entire original, General Glass, wholesale purchase price. General Glass, Co., Inc. shall not be liable for the costs of removal/installation, or any incidental, consequential or damage in connection with such units.

General Glass Co., Inc. assumes no responsibility for handling and/or fabrication of customer's glass. Customer will be invoiced for handling and fabrication efforts.

General Glass Co., Inc. makes no warranty of merchantability, no warranty that our insulated units are fit for any particular purpose or use. There is no other warranty, expressed or implied.

All warranty claims must be in writing and addressed to General Glass Co., Inc. 6763 N.E. 59<sup>th</sup> Place, Building 7, Portland, Oregon 97218, or fax 503-253-1253 and must include the original invoice number and date as billed to you from General Glass Co., Inc. Also, include the address of the building in which units were installed, in case inspection is needed. All warranties are from the date of original unit manufacture.

General Glass Co., Inc. reserves the right to file a right to lien on any orders exceeding \$2,000.00.